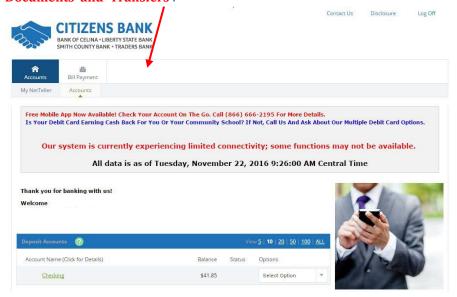
## **Internet Banking Offline Mode**

Citizens Bank / Bank of Celina / Liberty State Bank / Smith County Bank / Traders Bank

Announcing the availability of Offline Mode for Internet Banking. Offline Mode will allow for continued, limited functionality when our systems are down for monthly maintenance, software updates, etc.

Below is a snapshot of the screen that will be displayed when systems are functioning with limited connectivity. Note that some of the tabs and links normally available are not displayed such as 'Options', 'E-Documents' and 'Transfers'.



Please note the message highlighted in red indicating that systems are functioning with limited connectivity.

## What is available in Offline Mode?

- o MyNetTeller Some widgets are unavailable during this time.
- Account Listing with balance
- o Transactions
- o Bill Pay
- Message Center
- o Mobile Web Balance and Transactions Only
- o Log Out

## Functionality not available during Offline Mode

- o Options/Settings
- o E-Documents page
- o Cash Management
- Transfers
- o Password Self Reset
- o Login Prompts (password change, email update, online agreement, etc.)

First time users or users whose password has been reset will not be able to access Internet Banking during Offline Mode.