RULES OF PROCEDURE 2020 ANNUAL MEETING OF SHAREHOLDERS CITIZENS BANCORP INVESTMENT, INC.

Welcome to the 2020 Annual Meeting of Shareholders of Citizens Bancorp Investment, Inc. (the "*Company*"). In fairness to all shareholders attending the meeting and in the interest of having a fair, informative, orderly, and constructive meeting, the following rules of procedure will apply.

- 1. All shareholders and proxy holders must register at the reception desk before entering the room for the meeting.
- 2. The business of the meeting will follow the order shown on the Agenda.
- 3. If you wish to speak, please raise your hand. You must have been a shareholder of record as of the close of business on May 15, 2020, or be named in a proxy given by a shareholder of record and properly filed with the Inspector of Elections prior to the meeting, to be recognized by the meeting Chairperson. After the meeting Chairperson recognizes you, kindly stand, give your name, and state whether you are either an individual shareholder, a proxy holder, or a representative of an organization holding shares.
- 4. Shareholder and proxyholder questions or remarks, which will be limited to no more than three questions/remarks per shareholder or proxyholder, must be relevant to the meeting, pertinent to matters properly before the meeting, and briefly stated with a time limit of three minutes. The meeting is not to be used as a forum to present general economic, political, or other views that are not related to the business of the meeting.
- 5. The meeting Chairperson will rule out of order comments that are, among other things:
 - Irrelevant to the business of the meeting;
 - Disorderly;
 - Related to pending or threatened litigation;
 - Unduly prolonged (longer than three minutes);
 - Repetitious of statements already made by other persons; or
 - Further the speaker's personal or business interests.
- 6. If there is any matter that is of individual concern to a shareholder or proxyholder and that is not an appropriate subject matter for general discussion, please defer discussion of such matter until after the meeting. At that time or some other mutually convenient time, an officer of the Company will be available to meet with individual shareholders/proxyholders to discuss such matters.
- 7. The meeting Chairperson will have the authority necessary to preside over the meeting and may make any and all determinations with respect to the conduct of the meeting and procedures to be followed during the meeting.
- 8. The use of cameras, sound recording equipment, communication devices, or any other similar equipment (including cellular telephones) is prohibited without the express written permission of the Company.
- 9. The violation of these Rules of Procedure will be considered cause for expulsion from the meeting by the meeting Chairperson. In the event of disorder, the meeting Chairperson may immediately adjourn the meeting or declare the polls open for such period of time as he may determine to receive votes by proxy or ballot on any items of business properly before the meeting.

Thank you for your cooperation.